

Focus Valves has extensive industry experience in effective valving solutions for managing water, gas or air.

We understand the importance of reducing maintenance and protecting valuable infrastructure and have designed a range of valves to provide a high-level of reliability under tough conditions based on engineering specifications.

The valves have been designed to deliver best in class environmental compliance while meeting all safety requirements.

To ensure quality compliance of our processes, Focus Valves has developed an accredited Quality Management System to meet the requirements of the ISO 9001:2015 Quality Management Systems Standard. The system has been integrated into the company's day-to-day operations to ensure that there are quality processes in place to support the company's business and technical functions.

The successful operation of the Quality Management System relies upon the co-operation and involvement of company personnel at all levels.

The company is also committed to continually improving the system.

These commitments are reflected in the company's objectives which relate to:

- ✓ Understanding customers' needs
- ✓ Identifying and managing risks
- ✓ Empowering employees to make decisions
- ✓ Delivering quality products and a quality service
- ✓ All deliveries on time and in-full
- ✓ Developing and maintaining employee competencies
- ✓ Ensuring all necessary resources are available to meet objectives
- ✓ Using customer feedback to continually improve the company's operational systems
- ✓ Total satisfaction of both Employees and Customers

This Quality Policy is reviewed annually.

Signed:

A handwritten signature in black ink, appearing to be 'Rin Rutherford'.

Rin Rutherford
General Manger
28th July 2021

